TAEP ONLINE

Access Your TAEP Online Account

- In order to access your TAEP Online account you must have a TAEP ID number.

- If you have not received your TAEP ID number you can email taep.online@tn.gov to request a number. Include your name, address and premises account number in the email.

- After you receive your TAEP ID number, go to www.tn.gov/taep and click on the TAEP Online link.

- Click on the "Initial Account Access" link on the Log In page.

- Enter your first and last name in the provided fields.

- Enter a current email address.

- Enter your premises account number.

- Enter your TAEP ID. This is the only time you will need to enter your TAEP ID number.

- Choose one of the security questions listed in the drop down box. It is a good idea to keep a record of your security question.

- List the answer to your security question. It is a good idea to keep a record of your answer.

- After you have entered the requested information, hit the "Submit" button to request an account password. You will be emailed a password that will allow you to return to the log in menu to sign-in to TAEP Online.

- After you receive your password, return to TAEP Online and log in using your premises account number and password.

- After you log in, use the buttons at the top of the page to navigate through the system.